## ElevenLabs Agent Integration

TekIVR can act as bridge for an agent created in ElevenLabs. You need to create an agent, specify a phone number and assign your agent to this number:

Agents   ElevenLabs	×	+						_			×
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Support agent		18	Haz 2025 18:2	23						•••	
Playgro	ound				+ N(	ew ag	ent				
Phone numbers   Elever	nLabs X	+						_			×
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E Phone numbers	:								Ō		•
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KaplanSoft	+90 212 3	56 12 <mark>1</mark> 2		Suppo	+ New agent						
		+ Imj	port number								

You can dial this number (902123561212) using following SIP servers:

## SIP Server TCP

sip:sip.rtc.elevenlabs.io:5060;transport=tcp

## SIP Server TLS

sip:sip.rtc.elevenlabs.io:5061;transport=tls

Create a SIP account (ElevenLabs for this example) for the one SIP servers above in TekIVR.

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Parameters SIP Accounts	TTS Profiles ASR Profiles			
Parameters    SIP Accounts				
SIP Accounts	Gateway sip.rtc.elevenlab	s.io		
elevenlabs	Port 5060			
pusula	Username			
roitel	Password			
teksip	Domain sip.rtc.elevenlab	s.io		
tester	Register No			
tester	Timeout 3600			
	Enabled Yes			
	Transport TCP			
	Gateway			_
	Select / set SIP Server for this accounts. Enter an IP address or a FQDN.			
	Select y set our server for this accounts, child all IF address of a rQDN.			
elevenlabs 🕂				
			Save	
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Configure TekIVR.				<b>7</b>

Create a scenario to be invoked for the calls to ElevenLabs SIP servers. This scenario has just "Exit" action as configured below:

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Create a scenario for the incoming calls and add IVR action "Dial". This scenario will be invoked when a call to 170 is received.

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chat												
default		Dial										
deneme												
deneme2												
outbound												
Called Numl 170	i l											
Valid Days												
Start Time 00:00:00												
End Time 23:59:59												
Maximum # 10												
Entry Action 0												
Called Number	1											
Specify called number for this												
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## Configure action settings.

TekIVR 2.7 - [5160]										-			)
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Scenario Name		Play	Evaluate	Wait	Execute	Transfer	Record	Synthesise	Status	Recognize	~	4	×
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deneme2													
outbound													
Prompt	0 Silence												
Timeout	60												
Execute Scenario	outbound												
Dial Number	902123561212												
Use Account	elevenlabs												
USE ACCOUNT	elevellabs												
Prompt													
Prompt ID													

You can route calls to extension 170 to TekIVR. TekIVR will answer and initiate a call to ElevenLabs and bridge the incoming call to the call made to the ElevenLabs server.