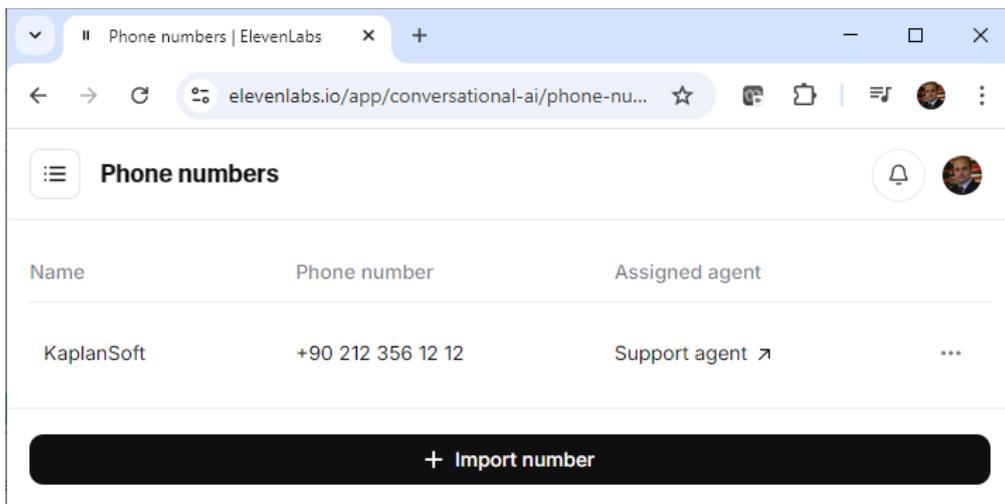
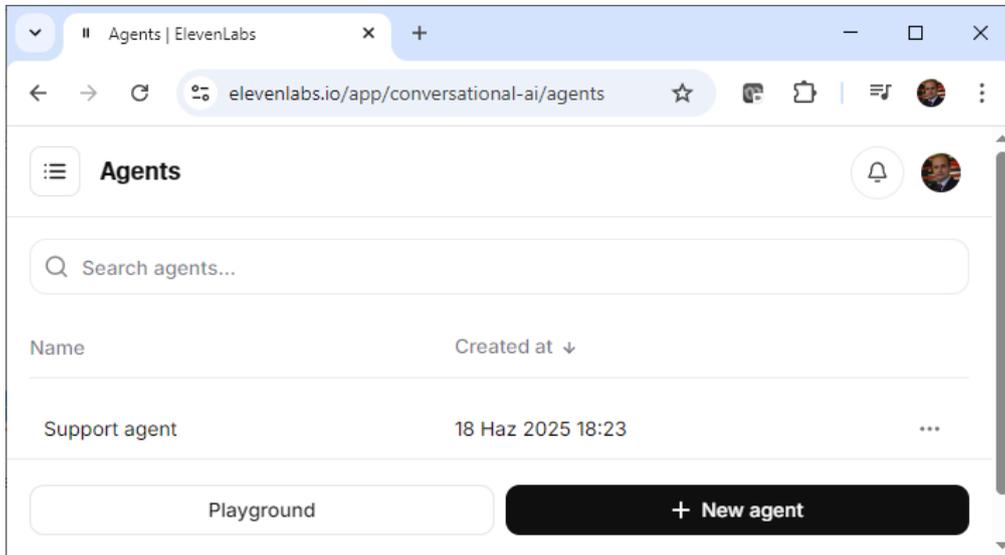


ElevenLabs Agent Integration

TekIVR can act as bridge for an agent created in ElevenLabs. You need to create an agent, specify a phone number and assign your agent to this number:



You can dial this number (902123561212) using following SIP servers:

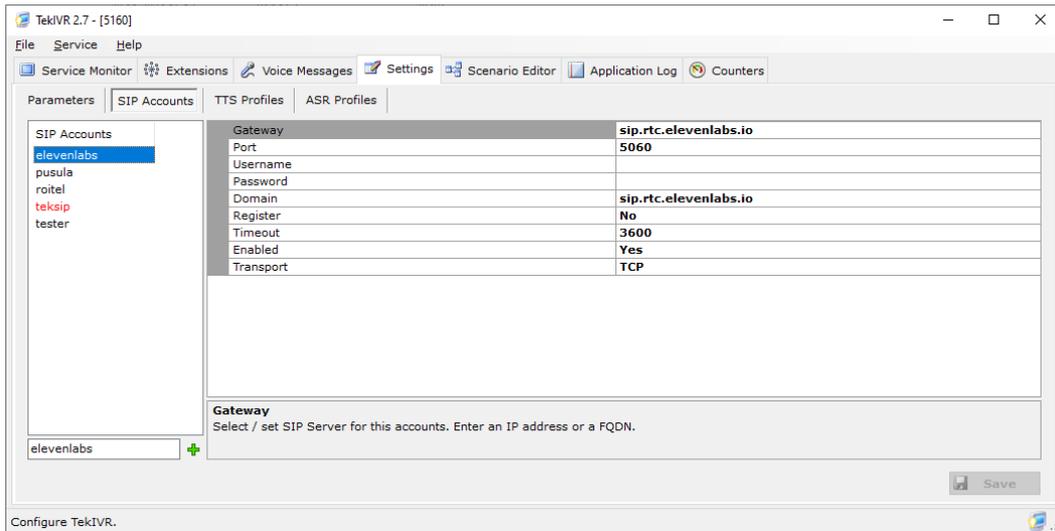
SIP Server TCP

<sip:sip.rtc.elevenlabs.io:5060;transport=tcp>

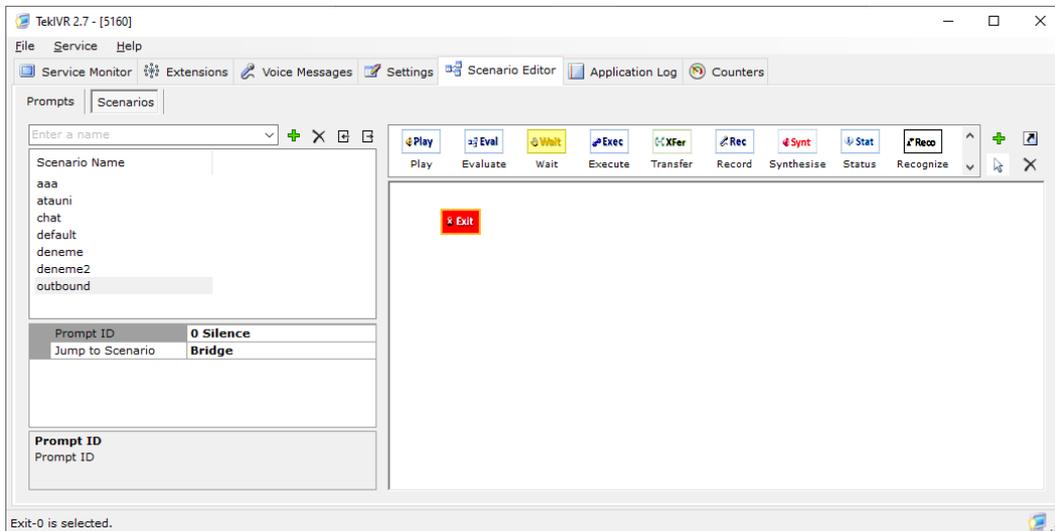
SIP Server TLS

<sip:sip.rtc.elevenlabs.io:5061;transport=tls>

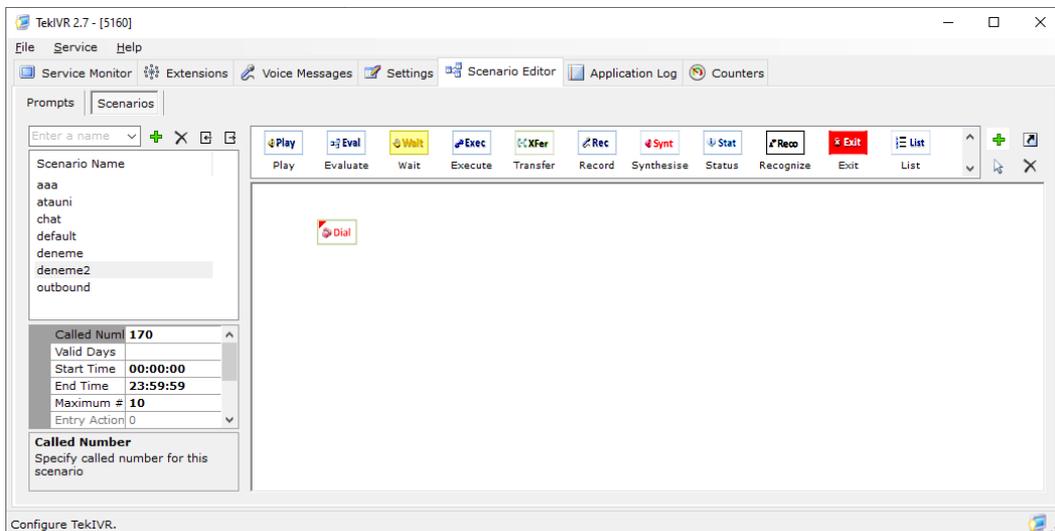
Create a SIP account (ElevenLabs for this example) for the one SIP servers above in TekIVR.



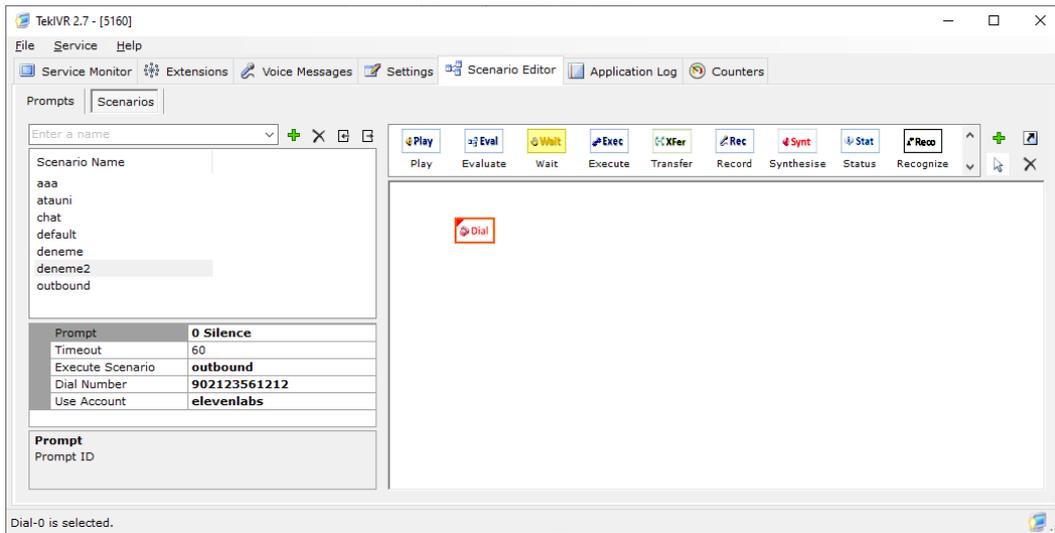
Create a scenario to be invoked for the calls to ElevenLabs SIP servers. This scenario has just “Exit” action as configured below:



Create a scenario for the incoming calls and add IVR action “Dial”. This scenario will be invoked when a call to 170 is received.



Configure action settings.



You can route calls to extension 170 to TekIVR. TekIVR will answer and initiate a call to ElevenLabs and bridge the incoming call to the call made to the ElevenLabs server.